

MTAC UG, WG & TT (Updated - August 5, 2020)

UG/WG/TT	Title	Mission Statement	Work Group Sponsors/Leaders	Meeting schedule (EST unless otherwise noted)
UG 2	eVS/Product Tracking System	The mission of the eVS/Product Tracking System (PTS) User Group will be to address and resolve issues in functionality across the eVS and Product Tracking System (PTS). The User Group will create ad hoc subgroups to address specific issues as necessary.	Sponsors: Marc McCrery and Jeff Johnson (USPS); Lisa Bowes and Adam Collinson (Industry) Leaders: John Medeiros (Industry); Vicki Bosch and Juliaann Hess (USPS)	Monthly 2nd Thursday 3:30 - 4:30 p.m.
UG 3	FAST & eInduction	The mission of the FAST User Group is to define and review improvements in functionality across the FAST and eInduction systems. The User Group will recommend MTAC Workgroups to address specific issues as necessary.	Sponsors: Robert Cintron and Marc McCrery (USPS); Bob Schimek and Angelo Anagnostopoulos (Industry) Leaders: Michele Zalewski and Tom Glassman (Industry); Christian Rivera (USPS)	Monthly 3rd Wednesday 3 - 4 p.m.
UG 4	Informed Visibility	The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility, and to define and review improvements in process/production functionality and to address and resolve issues.	Sponsors: Jeff Johnson (USPS); Adam Collinson (Industry) Leaders: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Steven Jones leads meetings	Monthly First Wednesday 12:30 - 1:30 p.m.
UG 4	Subgroup	The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility for flats, and to define and review improvements in process/production functionality and to address and resolve issues.	Sponsors: Jeff Johnson (USPS); Adam Collinson (Industry) Leaders: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Steven Jones leads meetings	Weekly Fridays 10 - 11 a.m.

UG 4	Flats Visibility Subgroup	The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility for flats, and to define and review improvements in process/production functionality and to address and resolve issues.	<p>Sponsors: Jeff Johnson (USPS); Adam Collinson (Industry)</p> <p>Leaders: Dave Lewis and Nancy Garrison (Industry); Steve Dearing and Blaise Steel(USPS), Steven Jones leads meetings</p>	<p>Monthly 4th Thursday 2 - 3 p.m.</p>
UG 5	Addressing: Technology and Business Strategy	The mission of the Addressing and Business Strategy User Group will be the pursuit of excellence in Addressing and application of address information in mailers Business Strategy - resulting from improved education and the ability to collectively discuss, propose, and evaluate the costs and benefits of current and future address processes and technology. Support 3 Cs (Correct/Complete/Current) and define and share Best Practices. The User Group will propose MTAC workgroups to resolve any specific industry or Postal Service issues, when necessary. In addition, subgroups may be established to investigate, discuss, and resolve unique issues, as necessary.	<p>Sponsors: Jeff Johnson, Jim Wilson, (USPS); John Stark (Industry)</p> <p>Leaders: Marsha Amato and Bill Marsh (Industry); Kai Fisher, & Star Blackwood (USPS)</p>	<p>Bi-weekly Wednesday 1:30 - 2:30 p.m.</p>
UG 8	USPS Promotions	The Industry and the USPS will work together to create and discuss new promotion ideas to enhance the value of mail. In addition, this team will work through the implementation of approved Promotions including (but not limited to); industry software requirements, USPS system and business requirements, documentation requirements, communication of issues and resolution with mailers, and industry education.	<p>Sponsors: Gary Reblin and Marc McCrery (USPS); Angelo Anagnostopoulos and Dale Miller (Industry)</p> <p>Leaders:Holly Kozlencer (Industry); Krista Becker (USPS)</p>	<p>Monthly 2nd Tuesday 3 - 4 p.m.</p>
UG 9	Presort Reference Data User Group	Collaborate to create and discuss the efficient communication, deployment, and accuracy of USPS presort reference data. Creating visibility into any issues around this presort reference data distribution and usage will lead to recommendations for improvements.	<p>Sponsors: Robert Cintron (USPS) and Bob Schimek (Industry)</p> <p>Leaders :Shawn Baldwin and David Propst (Industry); Richard Jewell and Bessie Sharp (USPS)</p>	<p>Monthly 2nd Thursday 2 - 3 p.m.</p>

UG 11	Mailing Systems & Acceptance	This ongoing User Group will address issues related to USPS mailing systems which include PostalOne!, eInduction, Seamless Acceptance, and Payment Modernization. The purview of this User Group will also include the review of improvements, updates, changes, and issue related to mail acceptance, mail quality thresholds and automated invoicing. The User Group will create ad hoc subgroups to address specific issues as necessary.	Sponsors: Marc McCrery (USPS); Leaders: James Duffy, Melissa Scheidler (USPS); Monica Lundquist, Steve Krejcik (industry)	Bi-Weekly Thursday 10 - 11 a.m.
UG 14 (New!)	Business Mailer Security	Cybersecurity, fraud, and privacy are all business concerns that impact every company in the Mailing Industry Supply Chain. Effectively managing cyber risk and privacy requires each participant in the mailing industry ecosystem to learn and play their part. Improving the mailing industry's understanding and providing education around USPS and industry cybersecurity approaches will help promote security as a priority across our collective engagement.	Sponsors: USPS Chief Information Security Officer, Greg Crabb USPS VP Product Innovation, Gary Reblin Leaders: Sharon Harrison - Major Mailers Association MTAC Rep / AT&T (Industry) Heather Dyer (USPS)	Second Monday every 3rd month 1 - 2 p.m. contact mtac@usps.gov for additional info
WG 182	Package Acceptance & Payment Improvements	This workgroup will review Epics, Features and User Stories for payment and acceptance services for commercial packages.	Sponsors: Marc McCrery (USPS); Bob Schimek (Industry) Leaders: J. Medeiros (Industry); Vicki Bosch (USPS)	Bi-Weekly Thursdays 2 - 3 p.m.

<p>WG 189 Reactivated</p>	<p>Enhanced Visibility of Industry Supplied Transportation</p>	<p>(Original Issue Statement) The USPS and the mailing industry are seeking greater visibility in the end-to-end transportation of mail from the origin/creation point to the USPS destination induction point. Industry provided transportation companies provision such data including geocoded coordinates of the transportation vehicles in near real-time. By including this industry provided information, both the USPS and the mailing industry will gain improved visibility of mail transportation and thus can more accurately schedule mail processing and predicted arrival of time-sensitive mail.</p>	<p>Sponsors: Bob Rosser (Industry) Robert Cintron, Jeff Johnson, Josh Colin (USPS) Leaders: David Propst, Michelle Zalewski (Industry) Rose Bolha, Blaise Steele (USPS)</p>	<p>Bi-Weekly Tuesday 11 a.m. - 12 p.m.</p>
<p>WG 191</p>	<p>Informed Address</p>	<p>This workgroup will focus on assessing the Informed Address (IA) platform concept which will eventually include a portfolio of applications, but for now is focused on the Targeted Offers Powered by IA pilot. The success of this pilot is dependent on mailer participation in Informed Delivery. During this pilot, mailers will have the opportunity to display Interactive Campaigns to target ID users on their mailing list <i>and</i> through an Offers portal, gain access to other USPS users not on mailing lists. In addition, consumers will be granted the ability to express their mail preferences, and in doing so, view and receive mail that matters most to them. Overall, the IA portfolio is intended to enhance consumer privacy and Mailer's response rates/profitability from direct mail by masking a consumer's identity and providing mailers with more detailed consumer insights from direct mail. In the future, the shift in the addressing format/nomenclature will require more extensive changes to processes or systems that support mail processing and delivery. It is consequently possible that this workgroup will need to interact with other workgroups including but not limited to Informed Delivery, to ensure the concept and solutions created leverage and align with existing processes and solutions, where possible.</p>	<p>Sponsors: Scott Bombaugh, Jeff Johnson, Kevin McAdams, Gary Reblin (USPS); Steve Colella (Industry) Leaders: Jeff Johnson, Nii-Kwashie Aryeetey, Robert Dixon (USPS) Katherine Versteegh (Industry)</p>	<p>Monthly 1st Wednesday 10 - 11 a.m.</p>

WG192	Extra Service - Leverage Technology	Phase I: Work Group will develop and recommend a process that uses secure electronic methods to streamline acceptance of Extra Service Forms.	Sponsors: Lisa Wurman (Industry) Angela Dyer (USPS) Leaders: Steve Krejcik, Darlene Wolf (Industry) Sheila Marano (USPS)	Thursdays Bi-weekly 11 a.m. - Noon
WG193	Undeclared Hazardous Materials	This Work Group will focus on the reduction of undeclared mailable hazardous materials (hazmat) tendered to air carriers, prohibited hazardous materials tendered to air carriers, the process for reporting undeclared/prohibited hazmat discovered in mail to the USPS and related hazardous materials issues identified.	Sponsors: Bob Rosser (Industry) Robert Cintron, Joshua Colin (USPS) Leaders: L'Gena Shaffer, Ben Pritchett (Industry) Mary Taylor, Leonetta Jackson (USPS)	Monthly, Third Monday 1 - 2 p.m.
WG194	Increase Mail in Service Performance Measurement	This Work Group will establish practical opportunities for mailers that have the largest amount of mail excluded from measurement to address root causes of service performance exclusion.	Sponsors: Bob Rosser (Industry) Robert Cintron, Joshua Colin (USPS) Leaders: Nancy Garrison (Industry) Wayne Palmiter (USPS)	TBD Contact mtac@usps.gov for mtg times
TT26	Business Customer Gateway Pilot Program	Gather feedback on the design and performance of the Redesigned Business Customer Gateway	Sponsors: Marc McCrery (USPS); Lisa Wurman (Industry) Leaders: Trista Niswander (Industry); Michael Filipiski (USPS)	Contact mtac@usps.gov for additional information